




January 2025

Oxfordshire County Council

Key

Indicator	Status Description
 GREEN	Meets or exceeds target
 AMBER	Misses target by narrow margin
 RED	Misses target by significant margin
N/A	Monitoring only
n/a	Data unavailable



SCORECARD: Reporting Pattern 2: May, July, November and January

FROM 01-APR-2024 TO 31-JAN-2025



Linked Items	Unit	Trend	Period Performance			YTD Performance		
			Target	Actual	Indicator	Target	Actual	Indicator
OCC01.02 Total No. of streetlights fitted with LED Lanterns	#		1,058.00	1,593.00	<div><div></div><div></div><div></div></div> GREEN	1,058.00	1,593.00	<div><div></div><div></div><div></div></div> GREEN
Comments : Total converted LED lamps for January 2025 is 63 LED Lanterns this includes an additional 32 LED lanterns that have been replaced throughout the year. The replacement program helps towards our long-term energy reduction and carbon footprint.								
OCC01.07 Total % of household waste which is reused, recycled or composted	%		61.50	56.23	<div><div></div><div></div><div></div></div> RED	61.50	56.87	<div><div></div><div></div><div></div></div> RED
Comments : Figure now updated to end of December data (data is always one month in arrears). Figure is the forecast end of year performance. Oxfordshire is the best county in England for recycling, but nationally recycling rates have stagnated for several years. Recent announcements from central government around Simpler Recycling and Extended Producer Responsibility have provided some certainty for the district councils, this may see service changes in the next two years and therefore a step change in the performance, but unlikely ahead of then.								

OCC02.01 Digital Inclusion through libraries (number of hours of use of library public computers)	m	5,500.00	7,680.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	5,500.00	7,680.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments : Usage of public computers remains well above target. This month's figure includes usage from new devices as part of the pilot for a People's Network (PN) replacement programme. This pilot is being run at our 3 busiest libraries for computer use (Westgate, Abingdon and Cowley), and sees the new devices available for use alongside traditional PN computers. This pilot scheme will shortly be widened to 3 additional branches.							
OCC02.03 Number of physical visits to Libraries	#	90,000.00	172,761.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	90,000.00	172,761.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments : Visits to libraries continue to remain above target and represent an increase over 2023-24							
OCC03.09 No of people contacted via Making Every Conversation Count	#	450.00	794.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	450.00	794.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments : This key area of activity continues to remain comfortably above target, and represents a successful partnership with Public Health.							
OCC04.01 % of people who received short-term services during 24/25 with no further support request	%	77.50	74.00	<div><div></div><div></div><div></div></div> <div>AMBER</div>	77.50	74.00	<div><div></div><div></div><div></div></div> <div>AMBER</div>
Comments : This is a national measure which aims to monitor the effectiveness of reablement support. Reablement is a short term service which aims to help people regain their independence following a hospital admission or in the community. This measure monitors of the people who have completed a reablement episode the proportion that need no on-going care. Performance has increased in recent years - improving from 57% in 2020/21; to 76% in 23/24. This is slightly below the latest reported national figure of 77.5%. for the last 3 months we have seen the rate to independence stable at 74%.							
OCC04.02 % of residents 18-64 with Learning Disability support who live on their own or with family	%		89.80	N/A		89.80	N/A
Comments : Within the Oxfordshire Way we provide people with the ability to support themselves through personal, local and system assets that ‘keep them in the centre’ of their support. This leads to increased independence and one of the ways in we measure this is through this indicator. This is a national measure that is part of the Adult Social Care Outcome framework. Currently 89.8% of adults with a learning disability are supported in their own home. This is better than the last published national data (81.6%) and higher than our outturn for last year of 89.3%, where performance was in the top quintile in the country.							

This performance has been delivered by concerted work over recent years to support family life, including supporting unpaid carers, and to expand the range of accommodation available within the county to meet the needs of our diverse population of people who require supported accommodation.

OCC04.03 % Section 42 safeguarding enquiries where identified risk was reduced or removed	%	93.00	93.00	 GREEN	93.00	93.00	 GREEN
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Comments :



OCC04.04 Adults aged 65+ (per 100,000) admitted to residential and care homes	#	437.70	303.60	 GREEN	437.70	303.60	 GREEN
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Comments : This is a national measure that looks at the number of people whose support needs are met by a permanent care home admission. Most people want to live in their own home and we work to help people stay at home as long as possible. However there are occasions where a person is best supported in a care home.

The aim is to therefore reduce the number of people needing a permanent care home admission.

Last year (2023/24) 480 people were permanently admitted to a care home or a rate of 350 people per 100,000 population. This is lower (i.e. better than the national average) of 566 per 100,000 population and the 16 best of 152 reporting authorities. In the last 12 months 428 people have been permanently admitted to a care home, a reduction on last year.

People are supported to live at home through increasing the availability of services such as home care and extra care housing. In the last 12 months we have purchased 6% more hours of home care.


OCC04.05 Adults aged 65+ (per 100,000) admitted to residential and care homes (stretched target)	#	283.80	303.60	 AMBER	283.80	303.60	 AMBER
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Comments : This is a national measure that looks at the number of people whose support needs are met by a permanent care home admission. Most people want to live in their own home and we work to help people stay at home as long as possible. However there are occasions where a person is best supported in a care home.

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People are supported to live at home through increasing the availability of services such as home care and extra care housing. In the last 12 months we have purchased 6% more hours of home care.

OCC05.03 204.6 KM (4.4%) of the road network to be treated	km	0.00	0.00	 GREEN	204.60	214.31	 GREEN
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Comments : No resurfacing works were planned in January.

The planned treatment length to date is already slightly beyond the final planned target, with 214km completed. Most of the activity was completed over the summer months, but there are still 6km planned, which would mean delivery slightly over 220km

OCC06.02 Percentage of newly planted trees still alive on land OCC own & manage	%	90.00	96.08	 GREEN	90.00	96.08	 GREEN
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Comments : The number of trees alive continues to be above the target with minimal loss. Another 268 trees have been planted in January 2025, which has increased the % alive Actual from last month.

Total trees planted to date since 1st January 2023 = 1405. Of those, 1350 are still alive.

OCC07.02 No of children we care for who are Unaccompanied Asylum Seeking Children	#	86.00	N/A		86.00	N/A	
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Comments : We are currently caring for 86 unaccompanied asylum seeking children. 0.1% of our under 18 population, which is the ceiling at which local authorities will not be directed to receive transfers under the national transfer scheme would be 152.

In addition to the unaccompanied asylum seeking children we are supporting 159 care leavers who were formerly unaccompanied asylum seeking children



OCC07.03 % of children we care for placed out of county and more than 20 miles away from home	%	37.00	N/A		37.00	N/A	
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Comments : Currently 37% (290/785) looked after children are placed out of county and more than 20 miles from their home address, this compares with the latest national position (March 24) of 17% and 26% for similar authorities. The fundamental issue is a lack of local provision. This is being addressed by the placement sufficiency action plan. The plan is overseen by a monthly meeting of the Placement and Sufficiency Board, chaired by the Director of Children's Service. This covers increasing care home provision, foster care provision and accommodation for young people 16 plus.

1. Children's home provision includes improving the quality of care within the Homes 2 Inspire block contract; development of new homes utilising the DfE capital bid; increased capacity with the cross regional block contract; re-tendering of block contract for children with complex needs and the creation of an approved provider list for care and support providers to support move on from unregistered placements.

2. 16+ accommodation- commissioning supported housing schemes for unaccompanied asylum-seeking children including those placed under the National Transfer Scheme including reviewing the existing contracts, use of offer self-contained property, subject of planning permission and converting a council property into supported housing.

3. Fostering – ensuring we get grow independent fostering agency placements through the South-Central framework and recruit and maintain in-house foster placements.

OCC07.04 Number of Children and Young People accessing the Music Service	#	8,500.00	8,894.00	 GREEN	8,500.00	8,894.00	 GREEN
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Comments :

OCC10.05 Percentage of FOIs responded to within timescales	%	90.00	100.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	90.00	100.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments : A total of 163 requests for information were received during January, with an additional 17 requests redirected to the other organisations, mainly the local district councils. This is an increase of 40.5% compared to December 2024 (116), and a decrease of 21.3% compared to January 2024 (207). A total of 76 requests were responded to on-time (100%), and 87 requests remain open and on-time (100%).							
OCC10.08 % of Children Social Care complaints (Stage 1) responded to within statutory timescales	%	80.00	100.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	80.00	100.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments : 10 Children Social Care statutory stage 1 complaints have been received in January 2025. 1 case is closed within timescale and 9 are still open within timescale.							
OCC10.09 % of Children Social Care complaints (Stage 2) responded to within statutory timescales	%	80.00	n/a	n/a	80.00	n/a	n/a
Comments : 3 Children Social Care statutory stage 2 complaints were received in January 2025. All of them were still open within timescale.							
OCC10.10 % of Children Social Care complaints (Stage 3) responded to within statutory timescales	%	80.00	n/a	n/a	80.00	n/a	n/a
Comments : No Children Social Care statutory stage 3 complaints were received in January 2025.							
OCC10.11 % of Corporate Complaints (Stage 1) responded to within timescales	%	80.00	91.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	80.00	91.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments : 28 Corporate stage 1 complaints were received in January 2025. 10 were closed within timescale, 1 was closed outside of timescale which falls into the Environment and Highways service. 17 are still open within timescale.							
OCC10.12 % of Corporate Complaints (Stage 2) responded to within timescales	%	80.00	n/a	n/a	80.00	n/a	n/a
Comments : 9 Corporate stage 2 complaints were received in January 2025, all of them are still open within timescale.							

OCC11.01 Overall forecast revenue variance across the Council	%	0.00	(1.90)	<div><div></div><div></div><div></div></div> <div>GREEN</div>	0.00	(1.90)	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments :							
OCC11.02 Achievement of planned savings	%	90.00	67.00	<div><div></div><div></div><div></div></div> <div>RED</div>	90.00	67.00	<div><div></div><div></div><div></div></div> <div>RED</div>
Comments :							
OCC11.03 General balances are forecast to remain at or above the risk assessed level	%	85.00	145.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	85.00	145.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments :							
OCC11.04 Directorates deliver services and achieve planned performance within agreed budget	%	1.00	0.10	<div><div></div><div></div><div></div></div> <div>GREEN</div>	1.00	0.10	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments :							
OCC11.05 Total Outturn variation for DSG funded services (schools/early years)	%	0.00	0.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	0.00	0.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments :							
OCC11.06 Total Outturn variation for DSG funded services (high needs)	£	21,300,000.00	31,883,000.00	<div><div></div><div></div><div></div></div> <div>RED</div>	21,300,000.00	31,883,000.00	<div><div></div><div></div><div></div></div> <div>RED</div>
Comments :							
OCC11.07 Use of non-DSG revenue grant funding	%	95.00	95.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>	95.00	95.00	<div><div></div><div></div><div></div></div> <div>GREEN</div>
Comments :							

