# Report to the Health and Wellbeing Board, 26th September 2019

**Report from** Adults with Support and Care needs Joint Management Group  
**Report Date** 10 September 2019  
**Dates of meetings held since the last report:** 25th July 2019

### HWB Priorities addressed in this report
- A coordinated approach to prevention and healthy place-shaping.  
- Improving the resident’s journey through the health and social care system (as set out in the Care Quality Commission action plan).  
- An approach to working with the public so as to re-shape and transform services locality by locality.  
- Plans to tackle critical workforce shortages.  
- A Healthy Start in Life  
- Living Well  
- Ageing Well  
- Tackling Wider Issues that determine health

### Link to any published notes or reports:
None

### Priorities for 2019-20
Adults with long-term conditions, physical disabilities, learning disabilities or mental health problems will live independently and achieve their full potential.

This includes:
- Improving access to mental health support (including psychological therapies, the Emergency Department Psychiatric Service and packages of care following experiencing first episode psychosis or At Risk Mental State)  
- Reducing health inequalities for people with severe mental illness and people with learning disabilities  
- Increasing the number of people in employment who have severe mental illness or learning disabilities  
- Reducing the number of people with learning disabilities and/or autism admitted to specialist in-patient beds, or placed out of county
1. Progress reports on priority work to deliver the Joint HWB Strategy (priority, aim, deliverable, progress report)

   a. Strategy for Adults of Working Age with Care and Support Needs

<table>
<thead>
<tr>
<th>Priority</th>
<th>To work with people who receive services and their carers to understand what they want from services that support them over the next five years</th>
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<tbody>
<tr>
<td>Aim or Focus</td>
<td>The Adults’ strategy will bring together the vision for services for people who have mental illness, a learning or physical disability, autism, a sensory impairment, a long-term health condition or brain injury. We are developing this in conjunction with people who use these services and their carers</td>
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<tr>
<td>Deliverable</td>
<td>Draft strategy to be brought to Health &amp; Wellbeing Board in December before going out for public consultation</td>
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| Progress report | • A reference group was established including people who use services, carers and representatives for organisations which support people, which has focused on the development and then the results of the user survey.  
  • The user survey was co-produced by the reference group, ran for four weeks in June, and received over 400 responses.  
  • In June we also attended meeting of groups who support people across the areas covered by the strategy to hear about what is most important about the help and support they receive now and in the future.  
  • The new Working Age Adults Needs Assessment was released in August ([http://insight.oxfordshire.gov.uk/cms/new-working-age-adults-needs-assessment-2019](http://insight.oxfordshire.gov.uk/cms/new-working-age-adults-needs-assessment-2019)). This is a supplementary report to the main JSNA report and provides additional health and wellbeing data on working age adults (aged 18-64) with physical disabilities, learning difficulties and mental health problems.  
  • Based on the user survey and focus groups, a strategy has been drafted. We are reviewing this, following a meeting of the reference group, to ensure that everyone’s views are incorporated into the strategy. |

b. Market Position Statement

| Priority | To inform providers of Adults & Older People’s services about anticipated demand and commissioning intentions for care homes, home care, mental health services, learning disabilities & extra care housing |
**Aim or Focus**  
By sharing data about the needs of Oxfordshire residents and the Council’s commissioning intentions, we help to develop a sustainable market who can provide the services people need.

**Deliverable**  
Market Position Statement to come to the JMGs in July for publication in September

**Progress report**  
Final document has been approved by the JMGs and is now available on the Oxfordshire County Council and Oxfordshire Clinical Commissioning Group websites: https://www.oxfordshire.gov.uk/business/information-providers/adult-social-care-providers/news-and-updates  
https://www.oxfordshireccg.nhs.uk/key-oocc-publications/oxfordshire-market-position-statement-20192022/95101

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c. **Reviews of Outcome Based Contract (OBC) for mental health services and of social work staffing in Integrated Mental Health Teams (IMHTs)**

**Priority**  
To provide an independent evaluation of the effectiveness of the OBC to date ensure it is fit for purpose, meeting the right needs, and that the voluntary sector is fairly funded. Alongside that, to ensure that we are meeting our statutory duties regarding social work delivery in the IMHTs and that this can be carried out within the budget available.

**Aim or Focus**  
The OBC for mental health services runs from 1 October 2015 until 30 September 2020. The review will inform extension of the contract to September 2022 and will help determine whether the voluntary sector’s contribution to the partnership is fairly funded.

**Deliverable**  
A report of both reviews will go to the Council’s Performance Scrutiny Committee and the Oxfordshire Joint Health Overview & Scrutiny Committee.

**Progress report**  
- OBC review: The four workstreams have been completed and chapters sent to the Centre for Mental Health who are collating and summarizing the report.  
- A draft report is currently being considered.  
- Social work review: an initial draft has been completed and a more detailed consideration of activity in the teams is currently underway.
2. **Note on what is being done in areas rated Red or Amber in the Performance Framework**

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<thead>
<tr>
<th>Indicator Number</th>
<th>RAG</th>
<th>What is being done to improve performance?</th>
</tr>
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<tbody>
<tr>
<td>2.3 Improving access to psychological therapies: The % of people who have depression and/or anxiety disorders who receive psychological therapies</td>
<td>Red</td>
<td>National target 22%. Q1 figure 19.5%. July 22.3%. Local system agreement to maintain the 2018/19 target of 19% for 2019/20, due to prioritizing current resources to support adult mental health teams’ core services.</td>
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<td>2.4 The proportion of people who complete psychological treatment who are moving to recovery.</td>
<td>Red</td>
<td>National target 50% Q1 51%, July 47.6% - recovery rate is being monitored through teams as the impact of access over performance is known to adversely affect recovery rate.</td>
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<td>2.7 The proportion of people on General Practice Seriously Mentally Ill registers who have received a full set of comprehensive physical health checks in a primary care setting in the last 12 months.</td>
<td>Red</td>
<td>Target 60%, Q2 figure 29%. This is a relatively new target and a new enhanced service for primary care to deliver. Target is achieved when all six health checks have been completed therefore performance is expected to improve throughout the year and support is being offered to address data quality issues. Currently Oxfordshire is performing better than its regional counterparts.</td>
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<td>2.8 Number of people referred to Emergency Department Psychiatric Service seen within agreed timeframe</td>
<td>Red</td>
<td>Target 95% Q1 JR 79% and HGH 66%, July showed improvement at HGH at 85%. Emergency Department Psychiatric Service is under close scrutiny. Previous analysis shows the targets were only just missed and actions to mitigate issue of overnight staffing within existing resources in place.</td>
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<td>2.11 Increase the number of people with learning disability having annual health checks in primary care to 75% of all registered patients by March 2020</td>
<td>Amber</td>
<td>OCCG is contacting practices to promote the Oxford Health Learning Disability primary care liaison service. This supports practices to engage with their LD populations, including encouraging eligible individuals to have annual health checks. Historically the majority of health checks are carried out in Q4. In 2019-20 practices delivered health checks to 74% of the eligible population.</td>
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<td>2.15 Reduce the number of people with learning disability and/or autism placed/living out of county</td>
<td>Amber</td>
<td>Small decrease in numbers since last report. Project plan drafted to bring some people back in county; a range of services are being developed to prevent future out of area placements.</td>
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3. **Summary of other items discussed by the group**

a. **Performance, Activity and Finance Report:** At each meeting there is review and discussion of the financial position of the pooled budget and the activity driving it.

b. **Finance schedule to the section 75 agreement:** The finance schedule for 2019/20, which includes the contributions to the pooled budget and the risk sharing agreement was agreed.

c. **Abated clients protocol:** The protocol describes what is expected in managing people with social care needs whose assessments are completed by the Adult Mental Health Teams but fall outside of the scope of the Outcomes Based Contract for mental health services, (people referred to as abated) and the decision making regarding the management of the financial impact. The revised protocol was agreed by the JMG.

d. **Risk management for people with high-functioning autism:** Chris Walkling outlined the concerns from social work operational teams and from primary care clinicians in relation to the risk management of people with high-functioning autism and challenging behaviour in the community. A process to support the clinical risk management of those people has been put in place. Chris was asked to bring a report to the September JMG proposing further work to support this group of people more effectively.

e. **Personal Budgets:** Rebecca Lanchbury brought a report on increasing choice within people’s personal budgets and was asked to bring back an updated proposal based on Group’s discussions.

4. **Forward plan for next meetings**

For 25<sup>th</sup> September 2019:
- Mental Health Outcomes Based Contract Review
- Services for people with high-functioning autism
- Service & Resource Planning

For 28<sup>th</sup> November 2019:
- Review of Commissioned Services
- SEND report