

PATIENT VOICE

STUDY OF HOSPITAL DISCHARGE with particular reference to
MEDICATION COLLECTION.

RESEARCH THE QUALITY OF MEDICAL INFORMATION sent to General Practitioners following the discharge of their patients from the Oxford Radcliffe Hospitals NHS Trust and the Nuffield Orthopaedic Centre in the last 6 months.

We attach:

- (a) Proposal submitted by Patient Voice dated 9.2.10.
- (b) Copy of the commissioned report on discharge procedures in Oxfordshire
- (c) Patient's Questionnaire
- (d) Letter to Practice Managers

A statement of the agreed objectives is given in part I, para 2 of the report

ACKNOWLEDGMENTS:

We wish to acknowledge the following organisations who have assisted us in our studies:

The Oxford Times
The Oxford Mail
The Banbury Guardian
The Witney Gazette
BBC Oxford ("Drive Watch": Bill Heine)
Radio Cherwell (Hospital Radio Station)
Help and Care office staff in Witney for keying in the questionnaire and letter, reproducing copies, handling enquiries and passing the replies to Patient Voice
ORH Retirement Association, Buttercross Probus, Oxfordshire Joint Health Overview and Scrutiny Committee, Health and Social Care Panel, Pegasus Grange and many other Associations too numerous to mention.

Patient Voice is grateful to these organisations for allowing us to speak to their members to tell them about our research and for their interest.

We thank the General Practitioners in Oxfordshire for their co-operation and support.

Patient Voice acknowledges the members of the team who have all worked extremely hard in their individual ways to collect the information and ensure it was fair and accurate: Frank Lucraft who collated and analysed the information and prepared the report, Patricia Harris, John Lant, Elizabeth Audars, Chris Ringwood, Gwen Hunt, Vera Ilic, Tom Griffin and Jacqueline Pearce-Gervis.

Finally, Patient Voice would like to hear what action the Stewardship Group of the Oxfordshire LINK will be taking as a result of these studies.

24.6.10
(DPReport1)