

## Oxfordshire



Your voice on local health and social care



Oxfordshire Local Involvement Network is made up of individuals and community groups who care about health and social care services and work together to improve them.

The **goal** of Oxfordshire LINK is to be **Your Voice on Local Health and Social Care**, which includes finding out what you like and don't like about the services you use and what new services you need.

The **role** of Oxfordshire LINK is to talk with and listen to local people in lots of different ways. The LINK will collect feedback and work with health and social care organisations to improve services based on what people have said.

This may involve talking directly to health and social care providers about a service that is not being offered, or suggesting ways that an existing service could be improved.



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Your voice on local health and social care



# 'Have a Say' Fund Awards 2010



Oxfordshire Local Involvement Network

## Oxfordshire LINK 'Have a Say' Fund 2010

Oxfordshire LINK wants local people to have a voice and to make changes to health and social care services. It recognises the difficulties facing groups with limited finances and allocated a small fund to provide grants to local groups and networks.

Voluntary and community groups were invited to put forward proposals that meet the LINKs remit for public engagement. Following an interesting and varied response to the grant fund, the LINK awarded 12 grants to local organisations and groups to assist in their engagement with service users, carers and the public.

### **Organisation:**

Katharine House Hospice  
[www.katharinehouse.co.uk](http://www.katharinehouse.co.uk)



### **What they do:**

Provide specialist palliative care for adults with life-limiting illnesses. Services offered include: in-patient care, day hospice, community nurse support, home night nursing, palliative care support at the Horton Hospital, out-patient work and bereavement support.

### **How the grant will be used:**

Providing a horticultural therapist to run sessions with day hospice patients, using the opportunity, in a therapeutic setting, to gather feedback on the services they use.

### **Organisation:**

Streets Revolution  
[www.streetsrevolution.moonfruit.com](http://www.streetsrevolution.moonfruit.com)



### **What they do:**

An organisation that uses Sport and Leisure as a tool to engage marginalised sections of the community.

### **How the grant will be used:**

For a project to enable participants to have their say about local health and social care services through a questionnaire and forum groups. It will then assess the barriers that are preventing participants from accessing the services that they are entitled to.

### **Organisation:**

Oxfordshire Neurological Alliance  
[01235 818284](tel:01235818284)



### **What they do:**

ONA is an association and collaboration of people and voluntary organisations with an interest in supporting people affected by a neurological condition.

### **How the grant will be used:**

To fund a facilitator for a half-day consultation event to gather views and opinions to improve services and identify gaps in the treatment of those with a neurological condition.

**Organisation:**

Patient Voice

01993 862855

**What they do:**

Ensure that people in Oxfordshire who are, or have been, patients in any of the county's acute hospitals have a say in stating the quality of their experiences.

**How the grant will be used:**

To conduct a survey of hospital food.

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**Organisation:**

Oxfordshire Crisis House Project

07731 378458

**What they do:**

A steering group who are researching the need for a facility for people in mental health crisis in Oxfordshire.

**How the grant will be used:**

For publicity materials in order to aid engagement with people who use mental health services.

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**Organisation:**

AFRICOL UK

07401 135109

**What they do:**

Improve the health and wellbeing of African people within their own communities.

**How the grant will be used:**

To run a Health Awareness day, to coincide with Refugee week, involving health and social care organisations in Oxfordshire to provide information and resources.

**Organisation:**

EVE Womens Wellbeing Project

[www.evewomenswellbeing.org](http://www.evewomenswellbeing.org)

**What they do:**

The aim of the project is to help counter the isolation felt by women who live in rural areas, who are impacted by mental, physical and emotional problems.

**How the grant will be used:**

To put on a production featuring women from the "Head to Toe" Project, to enable them to tell their stories about abuse, addiction, disability and mental illness. A book and DVD will accompany the production and will be distributed to providers of healthcare to highlight some of the problems that women are facing.

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**Organisation:**

OXSU'N (Oxfordshire Service Users Network)

01865 777477

**What they do:**

A group who are dedicated to ensuring that the voice of people who use mental health services in Oxfordshire is truly represented at meetings of statutory and voluntary sector mental health services.

**How the grant will be used:**

To fund community meetings with people using mental health services to take note of their concerns and opinions. To then represent these views at service provider meetings and feedback to people how their views have been received and acted upon.

**Organisation:**

Banbury MDS Local Support Group  
01608 685293



**What they do:**

Support local people who have MD (Macular Degeneration i.e. central vision loss).

**How the grant will be used:**

On-going support for local people. In particular, to fund a visit to the Oxfordshire Association for the Blind Head Quarters, to be shown what visual aids and other assistance is available, and in particular to access IT resources to help assist with online patient feedback.

**Organisation:**

Oxfordshire Family Support Network  
[www.oxfsn.co.uk](http://www.oxfsn.co.uk)



**What they do:**

Support families of people with learning disabilities, providing information, advice and training to ensure that their voices are heard by those who deliver services.

**How the grant will be used:**

To develop a pilot project to identify the future planning and support needs of older carers and address key issues by holding small, informal coffee mornings. To explore the support families need and what information they would find helpful to be published in a guide for families.



**Organisation:**

Ryder Cheshire Volunteers (RCV)  
[www.rcv.org.uk](http://www.rcv.org.uk)



**What they do:**

RCV works with people who have a physical disability to fulfill their leisure and learning needs in order to overcome social isolation and add value to their lives.

**How the grant will be used:**

To expand their service to cover more of the County, identifying further leisure and learning needs, and also helping to identify people's health needs and what services they use and require.

**Organisation:**

Community Glue  
07817 977762

**What they do:**

The objectives of the company are to carry on activities which benefit the community and in particular to provide and organise support for people suffering from a mental or physical disability or who are otherwise in need by reason of ill health or old age.

**How the grant will be used:**

To run community lunches for people who use mental health services, to enable them to talk about their experiences and how services could be improved.