

**Oxfordshire Local Involvement Network
Update for Adult Services Scrutiny Committee
meeting 13th November 2012**

Public, patient and carer concerns, issues and compliments collected through LINK engagement and outreach activities have resulted in the following projects being taken forwards. **The following update refers to LINK projects which have a Social Care remit only, unless there is joint service, or commissioning, with Health.**

‘Enter and View’ visits to Care Homes

The second series of visits to 30 care homes, ongoing from April 2012, has been completed. The report is presented at this meeting.

LINK Core Group

The most recent Core Group meeting was held in Yarnton, with presentations on the ‘15 Steps Challenge - Quality from a patient’s perspective’, Local HealthWatch, together with updates from current LINK projects:

Patient Participation Groups networking event – developing partnerships

Oxfordshire ME Group for Action (Omega)

Self-Directed Support/Personal Budgets

Maternity Services Review – post-natal care

Dentistry information survey

Ongoing projects and engagement:

Social Care Hearsay – action plan update

The action plan for 2012-13 covers all recommendations and actions completed, or still in progress, together with the views of service users and carers as to what has improved, remained the same or become more problematic over the last 12 months as a result of changes to services. The action plan update will be provided for members with a verbal report from the 8th Nov meeting with John Jackson.

The next full Social Care Hearsay event is being planned for 1st February 2013, in order that the report can be published in advance of the transition to Local HealthWatch and the 2013-14 action plan agreed, to be taken forward into the new organisation.

Other LINK projects due for completion in early 2013 are mostly health related and will be reported on at HOSC meetings on 15th November & 17th January.