



Health Service response to the findings of the Serious Case Review of Children A-F and further action taken in response to Child Sexual Exploitation in Oxfordshire

Contributions from:

- NHS England-South (South Central)
- Oxfordshire Clinical Commissioning Group
- Oxford Health NHS Foundation Trust
- Oxford University Hospitals NHS Trust



Health Provision in Oxfordshire

Commissioners:

- NHS England South-South Central
- Oxfordshire Clinical Commissioning Group
- Public Health, Oxfordshire County Council

Providers:

- Oxford Health NHS Foundation Trust
 - Adult mental health
 - Children's mental health
 - Health Visiting
 - School health Nursing
- Oxford University Hospitals NHS Trust
 - Acute Children's care- emergency department and inpatient
 - Paediatric specialities
 - Sexual health services
 - Maternity



Requirement of Equality and Diversity

- The Equality Act 2010 offers protection to nine characteristics. These are:
 - age
 - race
 - sex
 - gender reassignment status
 - disability
 - religion or belief
 - sexual orientation
 - marriage and civil partnership status
 - pregnancy and maternity
- Laws under the Equality Act set out that every patient should be treated as an individual and with respect and dignity. The laws mean that all NHS organisations will be required to make sure health and social care services are fair and meet the needs of everyone, whatever their background or circumstances.



Improved understanding of CSE

- Training events and activities across all organisations
- OSCB partnership programmes,
 - Chelsea's Choice, Values versus violence
- Participation in National Working group
- Increasing consultations and use of the screening tool
- Safeguarding policy updated in line with learning and practice.



Organisational responses

- Identified director with safeguarding responsibility in each organisation on OSCB.
- Kingfisher Team health involvement
- MASH central referral point, health partner role
- Case File Audit demonstrates improved practice
- Named safeguarding practitioners across the health economy supervision, consultation and oversight.
- Updated national READ codes included in GP records for CSE risks
- Sexual health service now commissioned as single service with safeguarding team and Kingfisher nurse regularly meeting to review and update team.
- Named hospital social worker to link to sexual health team.



Consent and Age related issues

- Contractual change to require providers to use a recognised risk assessment process for all vulnerable people including U16s.
 - Improved vulnerable person's questionnaire at sexual health services
 - CSE screening included within teenage pregnancy pathway
 - Weekly review of case files in sexual health services for vulnerable groups.
- Staff briefed to think of and treat under 16s as children, not adults and assess if relationships are consensual
- Staff understanding improved with an emphasis on curiosity and respectful mistrust.



Protocols around missing persons

- There is formal health representation in the missing persons process to inform the risk management in partnership with police and social care. This is usually undertaken by the Designated Nurse for LAC of the Specialist Nurse in the Kingfisher.
- This has improved the information sharing about missing children who have been discussed at the Missing Child Panel to make sure that teams working with or coming into contact with these young people are aware of risk issues and that they have been reported as missing



Processes around LAC

- Designated Nurse role in place
- Health assessment process in place and monitoring integrated with OCC through joint commissioner.
- Escalation process when required
- Health provision for LAC under review to enhance current processes
- Active involvement in placement strategy and consultation related to health provision



Multi-Agency Engagement

- Director level representation at OSCB and health representation on every sub group.
- Proactive involvement of Designated Dr & Nurse in all aspects of OSCB work
- Active involvement by all health partners in all multi-agency audits and case reviews
- Project leadership and contribution



Information sharing between agencies and services

- All partners signed up to OSCB information sharing agreement.
- NHS standard requirement document
 - ([HM Gov information sharing advice guide](#))
- Active in MASH
- Active partner in Kingfisher



Sustaining good practice.

- A new therapeutic service for children sexually abused
- LAC and Kingfisher updated to meet current needs
- Training strategies
- National network involvement to ensure learning good practice from elsewhere
- Developing new ways of working and thinking to get the right services in place in the right settings
- Greater escalation and understanding of partnership reviews



Summary

- Evidence of better identification of those at risk across health services
- Evidence of good multi-agency working
 - information sharing improvements
 - Evidence of greater diversity of practitioner involvement in case assessment management and reviews
- Ongoing work to sustain awareness
- Need to embed risk assessments and capacity to consent assessments.
- Challenge of horizon scanning for new emerging issues.