
















Appendix 1: Corporate Balanced Scorecard - Progress against set targets 2010/11 Quarter 1

Customers		Projects	
Corporate Plan.....		Customer Centre.....	
LAA2.....		Waste Contract.....	
Key Indicators.....		LTP3.....	
Educational Attainment.....		Economic Assessment (considered at Cabinet 16 March)	
Transforming Social Care.....		Building Schools for the Future (Govt withdrawn funding)	
Highway Conditions.....			
Customer Standards (to be agreed by CCMT on 15 September)		People	
Carbon Management.....		Staffing levels	
Finance		Sickness.....	
Revenue Budget (considered by CCMT 7 July)		Staff turnover.....	
Capital Programme (considered by CCMT 7 July)		Appraisals.....	
Payment to Suppliers.....		BME in employment.....	