

# OXFORDSHIRE SUPPORTING PEOPLE COMMISSIONING BODY – 11 DECEMBER 2009

## SUMMARY ANNUAL REPORT FOR 2008-09

### Developments

The main developments in the Oxfordshire Supporting People programme were:

- The Local Area Agreement target of 57% has not been met for 2008-09. This is mainly due to the high number of unplanned single homeless departures. However there has been an improvement throughout the year with a quarter 4 score of 60%.
- A contract has been awarded to Anchor Staying Put to provide Home Improvement Agency services in the Districts of South Oxfordshire and Vale of the White Horse
- The Service User Working Group has been established from the Service User Groups held the previous year. The Group has a strategy and an annual plan of work.
- Four new move-on services started in Oxford on 1 February 2009. The Oxford Night Shelter Ltd is the provider of both the night shelter service and Julian Housing which is the second stage move on service for single homeless people and couples. A2 Dominion is the provider of Simon House, a “dry” hostel for single homeless people and couples. Bournemouth Churches HA is the new provider for One Foot Forward which is a short term direct access hostel for young people.
- All of the major short term providers took part in the auditing of their departures with the Supporting People team. Both the major generic services teams also took part in the auditing of their departures.
- Providers’ return rate for quarterly performance data for 2008-09 has been magnificent. Oxfordshire has the best return rate for all the 150 authorities in England. The return rates for Oxfordshire are 99.6% for quarter 1, 99.6% for quarter 2, 100.0% for quarter 3 and 100.0% for quarter 4.

### Key Facts

- At the end of the year the Oxfordshire Supporting People programme covered 9,630 individuals or households. Over three quarters of the total are older people. Just over a third are in Oxford City.
- The proportion of service users from black and ethnic minority communities has decreased from 6.5% to 5.9%

## SP7

- At the end of the year there were 124 separate services and 42 separate providers. Almost half of the services are for older people. Services for people with learning disabilities have been reduced from 132 to 2.
- Spending for the year was just under £17.8 million. Oxford has the highest share of spending of any district with an expenditure of £7.8 million.
- People with learning disabilities have the highest share of the programme's spending, followed by older people and homeless people
- Oxfordshire spends more on people with learning disabilities and less on older people than similar authorities.
- Over the last five years the amount of spend on people with learning disabilities, older people and homeless people has decreased. The amount of spend on generic services has recently increased.
- Over the last five years the share of spending on floating support services has increased, whilst the share of spending on accommodation based services has decreased.
- Oxfordshire still has a low rate by national and regional standards for the percentage of vulnerable people leaving its short term, accommodation based services who have achieved independent living. The last four quarters have seen a gradual improvement in this area.
- More people left Oxfordshire during the year to access housing related support services than entered it.
- In looking at outcomes data for 2008-09, 8 out of 10 of the short term outcome targets and 2 out of 2 of the long term outcome targets have been achieved.
- Compared to national Supporting People data there is a lower proportion of female service users in Oxfordshire.
- Compared to the Oxfordshire census data the group of Oxfordshire Supporting People service users has a much older age profile and a slightly higher proportion of BME users.