

Lessons from an IRP Review:
The Importance of Community Engagement

Presentation to HOSC 16th September

Julia Cartwright

Chair, Community Partnership Forum

Situation in 2008

- The IRP has rejected the proposals referred to them by the SoS
- The advocates (ORHT/PCT) and opponents of the proposals (community) have invested significant commitment and emotion in promoting/opposing the proposals respectively.
- Engagement needed: 'Healthcare professionals working with the public to improve the health communities they serve'.

Barriers to Engagement

- There is not a clear understanding of what is needed to enable effective engagement.
- There is no recognition of the likely barriers to engagement.
- The purpose and benefits of engagement are not clear to all parties.
- There is no attention to detail.