Policy Amendments (as suggested by stakeholders)

Suggestions Accepted

I. Clarify the 'hire' section to also include hired trailers

Wording within the policy and on the Council's website has been added to clarify hired trailers are subject to the same conditions as hired commercial-type vehicles.

II. Customers with a horse box are asked to use the side door to remove their waste as the use of ramps is not permitted

This has been included within the policy.

III. There should be more signage at the HWRCs to advertise and explain the policy

Additional or revised signage will be installed as part of a wider signage review at all sites

IV. Certain larger vehicles not considered to be commercial-type vehicles under the terms of the scheme should be allowed to tow trailers as they do not require a permit under the terms of the scheme

No trailers (regardless of size) are allowed to be towed onto site using a commercial-type vehicle.

Certain commercial-type vehicles are available in different models which may be the same size as a commercial type vehicle as defined within the policy, but would not require an e-Permit under the conditions of the scheme. For example, they will have rear seats or windows (unlike a commercial type vehicle that would require an e-Permit). Due to health and safety considerations with regard to manoeuvrability, these vehicles may not be able to tow a trailer safely.

This has been included within the policy and will be assessed on a case by case basis. Householders will be contacted after applying for an e-Permit.

V. Remove Appendix 1 - table showing the quantity of waste which could be deposited using 12 permit visits

It is acknowledged this table has not added value as intended and can detract from the central message of the scheme, and has therefore been removed from the policy.

Suggestions Rejected

VI. Customers with commercial-type vehicles or trailers should have specific times of day when they can use the sites

This suggestion was made by a customer and has also been reviewed previously. It continues to be the case it is not considered the number of commercial-type vehicles or trailers using the HWRCs causes traffic issues or congestion and therefore restricting times of use would merely inconvenience more customers than it would assist. Therefore we will not be adopting this suggestion but will continue to monitor the use of commercial-type vehicles and trailers at the HWRCs.

VII. Pick-ups should be able to tow trailers and could have 2 visits marked off to allow for the extra waste being deposited

Pick-ups cannot tow trailers due to the overall span this vehicle combination would create. Certain trailers require a permit under the terms of the scheme and two separate permits cannot be issued. Therefore it is considered that this would contravene both the scheme and health and safety considerations and will not be adopted into the policy.