

Action	Organisation Responsible	Date	Outcome
Delayed Transfers of Care:			
This section summarises key actions to reduce the number of delays			
Implementation of Discharge Policy	Oxford University Hospitals Trust/Oxford Health/Oxfordshire County Council	Commence December 2012 To be completed by April 2013	All parties (including patients and families) to be clear about what happens when. Audit agreed by all organisations involved. Monitored at Chief Executive meetings.
Implementation of Discharge to Assess Service (Short-Term Fast-Response Domiciliary Care Service)	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group	December 2013	Patients discharged home to be assessed in the home environment with appropriate care
Improve the performance of the reablement service	Oxford Health	March 2013	3,140 people will receive a reablement service during the year No Reablement delays by 1st January 2013 and kept to that level
Review of the effectiveness of the supported discharge service and similar services	Oxfordshire Clinical Commissioning Group/Oxfordshire County Council	March 2013	To understand the impact of these services compared with the resources required
Review of the effectiveness of the hospital at home service and its relationship with District Nursing	Oxfordshire Clinical Commissioning Group/Oxfordshire County Council	March 2013	To understand the impact of these services compared with the resources required

Frail Older People: Draft Action Plan

ANNEX

<p>Review End of Life Services to include the experience of :</p> <ul style="list-style-type: none"> ➤ People in care homes ➤ People dying in hospital ➤ People with dementia <p>So as to ensure a more anticipatory approach is adopted</p>	Oxfordshire Clinical Commissioning Group/Oxfordshire County Council	June 2013	To ensure that people in care homes or in hospital, who are reaching the end of their lives have their specific needs and wishes planned for and taken in to account.
Review of the effectiveness of RISE (the end of life service)	Oxfordshire Clinical Commissioning Group/Oxfordshire County Council	March 2013	To understand the impact of these services compared with the resources required
Deliver targets	Oxfordshire County Council	January 2013	Adult social care delays to be kept to less than 20 from 1st January 2013
Deliver targets	Oxford Health	January 2013	Delays for community hospital beds and intermediate care less than 20 from 1st January
Deliver targets	Oxford University Hospitals Trust	January 2013	Choice delays less than 5
Deliver targets	Oxford Health	January 2013	Choice delays less than 5

Early Intervention:			
This section describes the key actions to improve the services that aim to reduce the need for care			
Improving information and advice that is available for older people (including those funding their own care)	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group/GPs	June 2013	To improve the ability of older people and their families to obtain information about the range of services that they might use
Review the provision of equipment so that equipment is being used in the most efficient and effective way	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group	March 2013	To ensure that resources are used in the most effective and efficient way
Increase use of assistive technology (and review the effectiveness of the ALERT service)	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group	July 2013	Identify the possible ways that assistive technology could be used more widely to reduce the need for social and health care
Major audit of the waiting lists for health and social care services provided to older people to identify and implement actions which should be taken to reduce them to as low a level as possible	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group	March 2013	Waiting lists low so that needs can be met as soon as possible to avoid them becoming more serious. Regular monitoring of the waiting lists to ensure that they remain low.

Dementia:			
This section describes key actions which need to be taken to support people with dementia to improve their experience of living with the condition and to reduce the demand for care			
Improve diagnosis rates	GPs	March 2013 March 2014	50% people diagnosed 60% people diagnosed
Further actions required and to be outlined in the dementia plan or could be delivery of dementia plan	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group	March 2013	Improved services and support for people with dementia and their carers/families

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Infrastructure to enable this to happen:			
This section identifies changes that are required to support the service developments detailed above			
Single point of access for health and social care professionals	Oxfordshire County Council/Oxford Health/Oxfordshire Clinical Commissioning Group	December 2012	1.To advise professionals on the most appropriate services to meet care needs and to avoid the use of inappropriate services 2. To ensure a multidisciplinary integrated response to assessment and care provision.
Single strategy supported by integrated commissioning	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group	March 2013	Jointly agreed statement of what services should be in place to meet the needs of older people
Pooled budget for older people	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group	March 2013	Pooled budget in place for community services
		March 2014	Pooled budget in place for all older people services including those within the acute hospitals
Joint view on outcome based commissioning	Oxfordshire Clinical Commissioning Group/Oxfordshire County Council	March 2013	There is a widespread view that providers should be paid on the basis of outcomes rather than activities. However, we need to decide what the best way to achieve that goal is.
Joint Management Group oversight of all service developments	Oxfordshire County Council/Oxfordshire Clinical Commissioning Group	January 2013	To ensure that all service developments are considered in a consistent way and at the same forum

Key actions for 2013/14 onwards for inclusion in the action plan to support the Joint Older People Commissioning Strategy
Review of the effectiveness of the Discharge to Assess Service (Short-Term Fast-Response Domiciliary Care Service) and crisis response service by July 2013
Focus on services changing to anticipate and avoid crises
Commission services that address loneliness and isolation
Review of services that provide sub acute care so as to prevent people from being admitted to acute hospitals
Proposals for the commissioning of Reablement and Rehabilitation from October 2014
Reduce unnecessary admissions to acute hospitals by working closely with primary care and improve medical capability to support people at home
Develop housing options for older people
Integrated Locality Teams

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